

Volunteer Role Profile

Volunteer Role	Visitor Engagement Volunteer (On Reserves)
Volunteer Manager	RSPB Reserve Team
Where you will be based	Community

Why we want you

The RSPB manages a big network of nature reserves which are havens for wildlife, and importantly very special places for people of all ages and abilities to visit and experience a nature rich landscape.

Nature is in trouble, there aren't many places left where wildlife can thrive, that is why we want to welcome more people to these places.

We are looking for volunteers who can help with all our visitor engagement activities, from welcoming people on arrival, to leading events and activities. Our events and activities are aimed at all age ranges from toddlers to families, new to nature and those who are already nature lovers.

The RSPB is the UK's largest nature conservation charity! Join our fantastic volunteers who are helping to inspire everyone to give nature a home and secure a healthy environment for wildlife. We will help you gain skills and give you an invaluable insight into our essential work.

What you will be doing

- This will depend on which reserve you're working on, but will include some of the following:
- Providing a friendly welcome to visitors when they arrive and making them aware of parking/entry requirements.
- Having conversations with visitors and finding out how you can help them enjoy their visit, whether that's pointing out where the café is or where they can see wildlife.
- Helping deliver events and activities, including setting up and clearing away afterwards.
- Talking to the public about the work of the RSPB, what we're all about and asking them if they would like to become members if the conversation takes you there.
- Ensuring the welcome area is clean and tidy, leaflets are replenished, and information boards are up to date.

The skills you need

- Essential:
- A 'people person', who enjoys meeting new people and is a confident

communicator.

- Beneficial:
- Attention to detail.
- Organisational skills, to help ensure events and activities are carried out safely.
- Wildlife expertise or in-depth knowledge of the RSPB is not required for this role.

What's in it for you

- You will be working with a friendly team on a beautiful nature reserve, you will have the opportunity to make new friends and spend time outdoors. You will get to meet loads of new people in this role, enjoying conversation and helping people have a wonderful visit.
- There is always the opportunity to learn new things and gain skills through volunteering, by working on a reserve, you'll naturally learn all about how nature reserves are managed and the wildlife that is found there.

Disclaimer

Suitable for under 18's.

The RSPB will reimburse you for out of pocket expenses travel expenses, we will provide the equipment, training and any uniform needed for you to complete the role

We're now the largest nature conservation charity in the country, consistently delivering successful conservation, forging powerful new partnerships with other organisations and inspiring others to stand up and give nature the home it deserves. We rely on the support and generosity of our volunteers to make a difference

Our work stretches far beyond the UK. Wherever wildlife is in threat, we'll work with partners across the globe to help save it and give it a home.